

The Waring House  
COVID 19 Phase II Recovery Protocol  
Dining

Introduction

The Waring House has adopted the Ontario Restaurant Hotel Motel Association (ORHMA) Dine Safe guide for reopening and creating guest and staff safety and comfort. This resource was created by industry leaders and educators with input from Public Health and legal advisors.

All servers/bussers/bartenders at The Waring House are expected to read this document and be mindful of its recommendations as we reopen. It is being adopted in training programmes and restaurants all over the province. What follows is gathered from Dine Safe and Public Health and adapted to our dining space at The Waring House. It pertains to outdoor dining in the middle phase of reopening and will be updated when we are allowed to open interior dining.

Reopening with Outdoor Dining

1. When we reopen, The Waring House will have 3 licensed outdoor areas.
  - A. The Garden Cafe which includes seating in the garden outside the near veranda and Amelia's including the new patio and all grassy areas above the harbour as well as grassy areas in front of the Gazebo to the right of the path and bridge.
  - B. The Door-Yard Cafe which will include the front lawn under the trees and on the grass.

Both of these areas will be demarcated by a chain link boundary when they open, marked by signage and an entrance and exit area. Seating will be standardized on a plan to allow 6 foot distancing between customers seated at tables of 2 or 4 or up to 6 of same household.

- C. The Pub Patio with reduced seating to allow social distancing will also be open

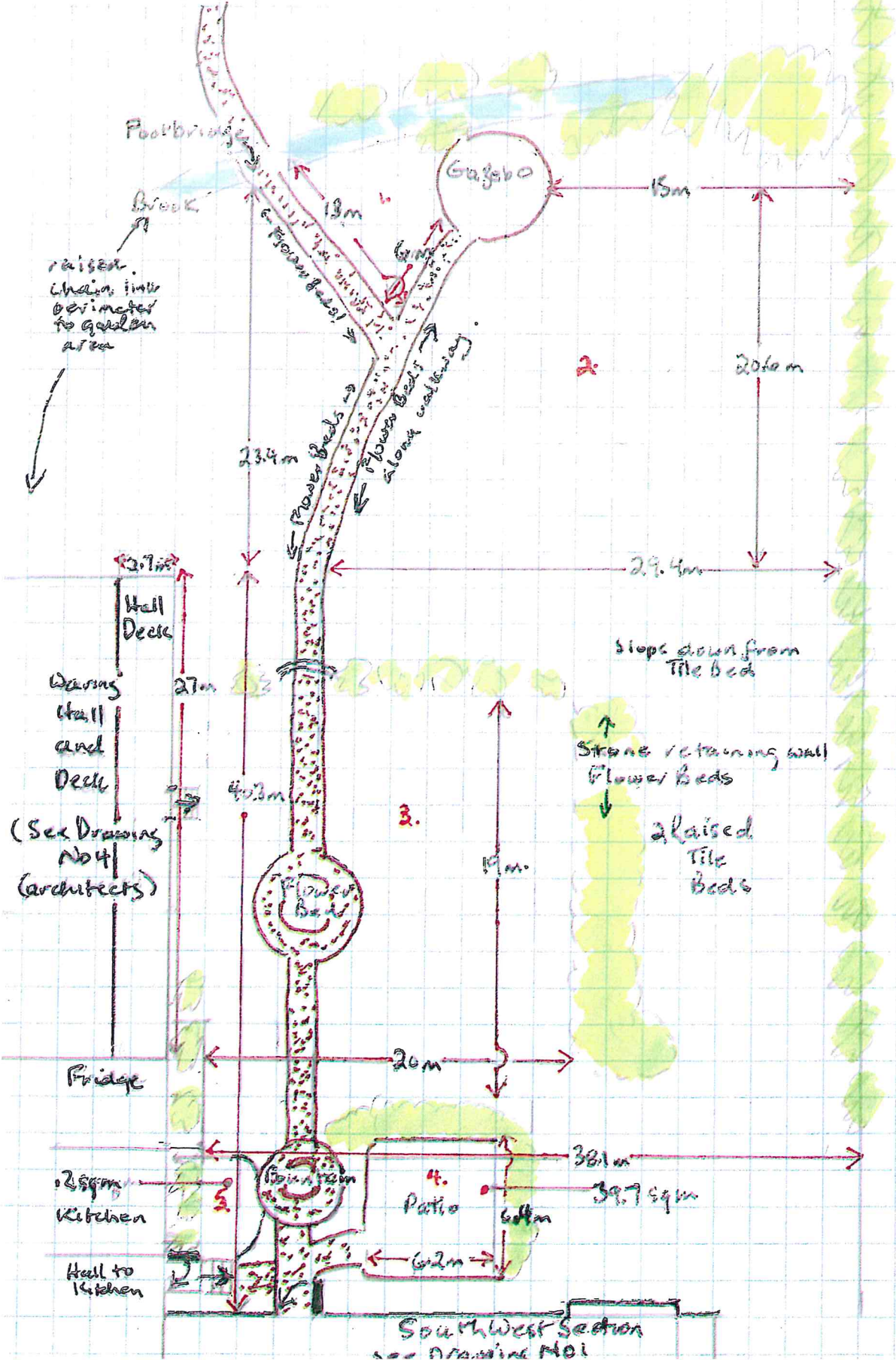
Field

Greenhouse  
Herb Garden

Vegetable Garden

Drawing No 3

Scale 1m = 1/8 inch  
Back Garden.



Field

Field

Back Garden areas  
1-5.

1. 78 sqm  
(13m x 6m)
2. 44.9 sqm  
20.6m x 16m = 309  
~ 14m x 16m = 140
3. 33.2 sqm  
(19m x 20m)
4. 39.7 sqm  
(6.4m x 6.2m)
5. 12 sqm  
(3m x 4m)

## What is Required of You

Above and beyond all your usual professionalism, talent, hospitality, efficiency, good nature, salesmanship, and stamina . . . .

1. You are required to inform management of any symptoms you are experiencing that could be suggestive of COVID 19 (see attached). Stay home, seek medical advice by telehealth or F. D. or seek testing. Discuss return with management before returning.
2. It is essential that you go out of your way to make visitors feel welcome and reassured that they are safe with the practices we have adopted. They may have questions so please be familiar with restaurant procedures and ensure what you tell them in response to questions is correct. There are protocols in all Waring House departments to ensure safety for all.
3. Quietly, calmly and politely remind customers of the need to follow posted protocols like social distancing, grouping of 10 or less with social distancing unless they are a co-habiting house hold, hand sanitizing, etc.
4. Room guests will have signed an agreement to abide by rules while on site and will be asked to vacate the property if they do not abide with social distancing, hand hygiene, etc. (see appended copy of agreement). Report to management behaviour out of keeping if customers are uncooperative.
5. Follow procedures outlined. Please take this seriously for your own safety and that of the customers and to reassure clientele and build the business again. It may be harder than we all think to get customers to return especially with all the short sighted comments on social media. Visitors may not be feeling welcome. Locals may not feel safe. We all depend on tourism and the local market and there is some mending for all of us in the know to do. We know we can count on you to do it and do it well.
6. Your job now and moving forward requires that you perform cleaning tasks above and beyond what you have done in the past. It requires use of PPE and hand sanitizer which will be provided for you as well as frequent hand washing. Insect repellent will be provided.
7. Uniforms:  
It always looks professional to have staff in uniform. If you would like to wear something besides black you can wear one of the pastel t-shirts we had in the past or a plain beige, white or pastel discreet v neck t-shirt for ladies or short sleeved golf type shirt in a light colour for men. Don't buy a new shirt as we may get one for you (if sizes are guaranteed and you all agree on it!). We'll keep the black ones for drearier weather!



# COVID-19 NOVEL CORONAVIRUS

**Do you have any of the following:**



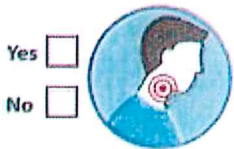
**Fever**



**Cough**



**Shortness of breath**



**Sore throat**



**Runny nose**



**Feeling unwell**

Yes ☐ Have you been in close contact with someone who is  
No ☐ sick or has confirmed COVID-19 in the past 14 days?

Yes ☐ Have you returned from travel outside Canada in the  
No ☐ past 14 days?

If you answered YES to any of these questions, go home & self-isolate right away.  
Visit [PublicHealth.ca/Coronavirus](https://www.canada.ca/en/public-health/services/coronavirus-covid-19) for more information as you may be eligible for a COVID-19 test.

If feeling unwell, contact your health care provider or call Telehealth Ontario at 1-866-797-0000 to speak to a registered nurse.